

Privacy Policy

This Privacy and Security Policy is managed by ÖLÜDENİZ TURQUOISE HOTEL. The policy has been prepared to provide information regarding the privacy and security of the information you share while using the website www.turquoisehotel.com ("Website"). Services provided by ÖLÜDENİZ TURQUOISE HOTEL or through the Website are subject to this Policy and its updates. ÖLÜDENİZ TURQUOISE HOTEL reserves the right to modify and update the Policy.

ÖLÜDENİZ TURQUOISE HOTEL takes all administrative and technical measures and exercises due care to ensure and maintain customer privacy, preventing the disclosure, unauthorized use, or public access of confidential information in whole or in part. Contact information, personal information, credit card numbers, and other data provided by customers will not be used for any purpose or shared with third parties. However, ÖLÜDENİZ TURQUOISE HOTEL may disclose such information to third parties under the following circumstances:

- To comply with obligations imposed by laws, decrees, regulations, or other legally authorized authorities;
- To fulfill the requirements of accommodation or service agreements and other contracts entered into by users;
- When requested as part of a properly conducted investigation or inquiry by authorized administrative or judicial authorities;
- When it is necessary to provide information to protect the rights or security of users.

ÖLÜDENİZ TURQUOISE HOTEL takes all possible administrative and technical precautions to ensure the security of customer information on the website www.turquoisehotel.com. Identity and credit card information sent via mail-order will be stored according to the privacy principle and retained for 60 days to address potential bank-related disputes, after which they are securely destroyed. Payment of amounts outside of the authorized mail-order form does not create any risk for you, as you may dispute unauthorized transactions with your bank.

Website Links

The Website may include links or references to external websites to allow customers to benefit from services. The customer acknowledges that ÖLÜDENİZ TURQUOISE HOTEL holds no legal responsibility regarding such links or references. Any damages arising from such links are the responsibility of the external websites. Since this Policy does not apply

to other websites, it is recommended to read their specific privacy policies before using those sites.

Cookies and Technical Communication Files

ÖLÜDENİZ TURQUOISE HOTEL may obtain information about users and their use of the Website using technical communication files (Cookies). These are small text files sent to the user's browser to be stored in memory. Cookies store the status and preferences related to the site, facilitate the use of the Internet, and provide statistical data such as how many people visited the site, for what purpose, and how long they stayed. Cookies also help deliver dynamically tailored content and advertising. Cookies are not designed to obtain personal information from your browser or email. Most browsers accept cookies by default, but users can change their settings to block cookies or receive a warning when a cookie is sent.

Policy Updates

ÖLÜDENİZ TURQUOISE HOTEL reserves the right to modify this Policy at any time. By continuing to use the Website, you agree to be bound by such changes. It is recommended to periodically visit this page to review the current Policy. Policy provisions take effect on the date they are published.